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DB = USPT, PC	GPB,JPAB,EPAB,DWPI,TDBD; PLUR=YES; OP=OR		
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<u>L6</u>	L4 and L2	6	<u>L6</u>
<u>L5</u>	L4 and L1	6	<u>L5</u>
<u>L4</u>	knowledge near manag\$	1210	<u>L4</u>
<u>L3</u>	L2 and L1	28	<u>L3</u>
<u>L2</u>	text\$ same (digital near form\$1)	1217	<u>L2</u>
<u>L1</u>	multimedia near form\$1	511	<u>L1</u>

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☐ 1. Document ID: US 20030115353 A1

L7: Entry 1 of 5

File: PGPB

Jun 19, 2003

PGPUB-DOCUMENT-NUMBER: 20030115353

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20030115353 A1

TITLE: Method and apparatus for extended management of state and interaction of a

remote knowledge worker from a contact center

Full Title Citation Front Review Classification Date Reference Sequences Attachments Claims KMC Draw Desc Image

2. Document ID: US 20030033323 A1

L7: Entry 2 of 5

File: PGPB

Feb 13, 2003

PGPUB-DOCUMENT-NUMBER: 20030033323

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20030033323 A1

TITLE: System for utilizing <u>audible</u>, visual and textual data with alternative combinable multimedia forms of presenting information for real-time interactive use

by multiple users in different remote environments

Full Title Citation Front Review Classification Date Reference Sequences Attachments Claims KMIC Draw Desc Image

☐ 3. Document ID: US 20030028534 A1

L7: Entry 3 of 5

File: PGPB

Feb 6, 2003

PGPUB-DOCUMENT-NUMBER: 20030028534

PGPUB-FILING-TYPE: new

DOCUMENT-IDENTIFIER: US 20030028534 A1

TITLE: System for utilizing <u>audible</u>, visual and textual data with alternative combinable multimedia forms of presenting information for real-time interactive use

by multiple users in different remote environments

Full Title Citation Front Review Classification Date Reference Sequences Attachments Claims Kill Draw Desc Image

4. Document ID: US 20030033323 A1

L7: Entry 4 of 5

File: DWPI

Feb 13, 2003

DERWENT-ACC-NO: 2003-392474

DERWENT-WEEK: 200337



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TITLE: Multimedia data providing system using internet, defines information acquisition exchange and workflow to permit categorization of knowledge management information according to schema managed information

Full	Title	Citation	Front	Review	Classification	Date	Reference	Sequences	Attachments	Claims	KWIC	Draw Desc	Clip Im	i lwage
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	5.	Docu	nent	ID: U	US 20030	0285	534 A1	WO 200	3012697	A2				
т7.	Ent	ry 5	of 5	:			File:	DWDT				Feb		2003

DERWENT-ACC-NO: 2003-380425

DERWENT-WEEK: 200337

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TITLE: Information management system stores managed information represented in multimedia audible, visual and textual digital forms according to a schema which implements categorization of information in knowledge management

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